

CLOSE CONTACT SERVICES: WAXING SALONS | TATTOO FACILITIES | MASSAGE

AVERAGE LEVEL OF CUSTOMER INTERACTION



Work requires direct physical contact with customer.

EMPLOYEE + CUSTOMER PROTECTION



- Use all disposable materials & supplies according to the Illinois Department of Public Health rules.
- All employees should wear facemasks and gloves. One facemask can be used per day. Gloves will be disposed of and changed after each client.
- Employees should wear a disposable lab-coat or protective gown.



- Services should be provided by appointment only-- no walk-in customers.
- No one should be allowed to wait in the store; customers should wait in their vehicles until the service provider is ready.
- Before customers arrive for their appointment, they should be asked: Have you been in contact with someone who tested positive or had COVID symptoms in the last 14 days? Have you had a fever?



- All equipment, chairs, and tables used by an employee should be sanitized between clients.
- Provide hand sanitizer/sanitization wipes to customers upon arrival.
- Employees should have temperature taken upon beginning each workday.
- Post a sign outside the front door/window that states that any customer who has a fever or other COVID-19 symptoms must reschedule their appointment.
- No books/magazines should be provided to customers.



- Only one person should be admitted to each service room at any time.
- Only one client per service provider.
- Limit the number of people in the building (only those receiving service and service providers allowed in the building).



- Limit cash handling.
- Encourage customers to use credit/debit cards, tap to pay, Venmo, PayPal or another form of contact-less payment.
- Sanitize point of sale equipment after each use, including pens.

MORE CLOSE CONTACT RESOURCES

[American Massage Therapy Association](#)